

Ref. no. – GR/ADV/2017-2018/SNL/01

Dated : 03.07.17

Dear Valued Customer,

Greetings for the day !

We thank you for your continuous business support to Gateway Rail. Here, we would like to inform you that a restriction has been imposed by Indian Railways for any export loading for Pipavav port till 03.07.17 midnight. We will be able to evacuate your export containers from ICD GRFL SNL for Pipavav port only after 2400 hrs on 03.07.17.

The train movements in the export / import direction are also adversely affected due to heavy rains, breaches on track and enroute congestion due to heavy pipeline on NCR- Mundra / Pipavav route. The same is coupled with systems affected at APM Terminals (Pipavav Port and GTIL , Nava Sheva) owing to Virus attack due to which all operations are being done manually and containers may not get loaded as per FIFO, lot-wise , priority on import side.

We are grateful to you for all your patience and understanding of the situation and request you to plan your shipments accordingly considering delays due to above said reasons.

Our ICD- customer services team will be happy to assist you on your specific queries.

Best Regards,
Customer Service Desk
Gateway Rail